



11 January 2018

Dear Borrowers

**Independent Borrowers Assistance Advocate – Timbercorp Finance**

Due to Stephen Blyth resigning as the Independent Borrower's Assistance Advocate I will be commencing in that role on 2 January 2018.

The purpose of the role remains unchanged and I will be responsible for:

- Listening to and Understanding borrowers' individual current situation; then
- Advocating on behalf of the borrowers to achieve an acceptable outcome.

I have worked as an advocate throughout my 35 year working life and have a strong commitment to assisting people in this capacity. In addition, I was a senior manager for approximately 15 years and had my own consultancy business for over 10 years, giving me a sound understanding of financial management.

I have accepted this position anticipating that I will be able to assist borrowers who have hardship concerns.

I will endeavour to telephone all clients who Stephen has been assisting to introduce myself throughout January 2018. However, please feel free to contact me by phone on 0476 138 552 or by email to [timbercorpadvocate@gmail.com](mailto:timbercorpadvocate@gmail.com) at anytime.

Yours sincerely

Sigrid Haslam  
Timbercorp Independent Hardship Advocate